

BRADLEY ENVIRONMENTAL

QUALITY ASSURANCE POLICY STATEMENT

Bradley Environmental is a provider of technical, consultancy, and training in the asbestos, health & safety, legionella, and environmental sectors.

We are dedicated to the provision of high-quality products and services that fully and consistently meet both customer and applicable regulatory requirements.

We aim to maintain our reputation for professionalism by investing in and supporting our people so that they, in turn, continue to deliver the highest-quality consultancy and service to our customers.

We strive to be our customers' first choice in environmental consultancy.

The company is committed to a policy of 'Right First Time', and to a policy of continual improvement in the quality of our products, services, and quality system. It is a prime requirement of this approach to quality that each person recognises and accepts the company philosophy, and accepts the responsibility for the quality of his/her own operations.

Through the effective application of the quality system, we seek to address all aspects of customer satisfaction and expectations by the application of operational monitoring, and the prevention of nonconformity. Objectives relevant to the organisational goals, and to customers' needs and expectations, will be established, monitored and reviewed and will be circulated to all company employees.

All operations will conform to the quality management system ISO 9001.

A handwritten signature in black ink, appearing to read "Brent Walker", is written over a light blue circular graphic element.

Signed:

Brent Walker (Joint Director)